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Healthcare Regulation Watch: Startups & SMEs Edition

Abstract

Africa's nascent health tech ecosystem spanning wearable diagnostics, telemedicine software, and pop-up/mobile clinics is transforming care delivery. As governments move to tighten regulation around medical devices, digital health platforms and mobile clinics, startups and small and medium enterprises (SMEs) face both new hurdles and opportunities. This article explores the evolving regulatory landscape in East and West Africa:

- Outline key continental strategies (WHO & AU).
- Survey national regulatory frameworks in Kenya, Uganda, Nigeria & Ghana.
- Quantify impacts on approval costs, timelines & compliance burden.
- Profile real-world case studies (m-Clinica, 7leap, HealthTracka, Medik/Clinic2Home).
- Identify common challenges: capacity gaps, harmonization shortfalls, data-privacy inconsistencies.
- Propose recommendations: regional harmonization, regulatory sandboxes, guidance toolkits, capacity building.

Our analysis with over 80 citations draws on government gazettes, industry surveys and peer-reviewed literature to deliver an in-depth, data-driven roadmap for innovators navigating a shifting regulatory frontier.



TABLE OF CONTENTS

- Introduction
- Continental & Regional Frameworks
 - 2.1 African Union Medical Devices Framework
 - 2.2 WHO Digital Health Strategy
- National Landscapes
 - 3.1 East Africa: Kenya & Uganda
 - 3.2 West Africa: Nigeria & Ghana
- Impact on Startups & SMEs
 - 4.1 Costs & Timelines
 - 4.2 Capacity & Technical Barriers
 - 4.3 Data Privacy & Cybersecurity
- Case Studies
 - 5.1 m-Clinica (Kenya)
 - 5.2 7leap ThermoScan (Uganda)
 - 5.3 HealthTracka (Nigeria)
 - 5.4 Medik/Clinic2Home (Ghana)
- Key Challenges
- Recommendations
- Conclusion
- References

Introduction

Africa's health tech sector has exploded: 1,200+ health tech startups in 2024 (vs. 950 in 2022), many led by innovative SMEs. They range from portable ECG monitors to tele-ICU platforms and mobile maternal health vans. Governments, spurred by global best practices (EU MDR, FDA Breakthrough program) and domestic patient-safety imperatives, are now overhauling regulation. But changing rules while critical for quality risk erecting high barriers for smaller innovators.

This paper dissects evolving regulatory landscapes in East (Kenya, Uganda) and West Africa (Nigeria, Ghana), quantifies their impact on startups & SMEs, examines benchmark case studies and surfaces strategic recommendations to reduce friction while upholding safety and efficacy.



Continental & Regional Frameworks

African Union Medical Devices Framework

Launched July 2022, the AU's Africa Medical Devices Management Framework (AMD-MF) offers a unified approach to device regulation for all 55 Member States. Key elements:

- Risk-based device classes (A-D) aligned with IMDRF.
- Common Technical Dossier (CTD) template for pre-market submission.
- Regional Conformity Assessment Centers in pilot groups within EAC and ECOWAS.
- Phased roll-out (2023-2026) with pilot adopters Kenya, Uganda, Nigeria and Ghana.

This framework aims to reduce duplication, streamline multi-country approvals and build local technical capacity through Centers of Excellence.

WHO Regional Digital Health Strategy

The WHO Regional Office for Africa's Digital Health Strategy 2020-2030 emphasizes:

- Governance: national digital health policies & e-laws.
- Interoperability: open APIs, HL7/FHIR adoption.
- Privacy & Security: data-protection legislation & Breach notifications.
- Workforce: e-health literacy for regulators & providers.

By end-2024, 18 countries had e-health laws in place; over half updated data-protection acts to explicitly cover health data, reflecting a continental pivot to secure digital health ecosystems.

National Landscapes

East Africa

Kenya

Regulator: **Pharmacy & Poisons Board (PPB)**

Legal basis: Health Products (Medical Devices) Rules, 2019 & e-Health Regulations, 2022

- Device Classification & Fees:
 - Class A (low-risk): USD 100 registration fee
 - Class B & C (moderate-risk): USD 300-600
 - Class D (high-risk): USD 1,000
- Clinical Data Requirements: CERs mandatory for Class B-D.
- Local Agent: Mandatory Kenya-based importer/agent.
- GDP & UPI: Good Distribution Practices and Unique Product Identification tags required.
- Telemedicine Licensing: Dual approvals by PPB & Communications Authority (CA) under 2022 e-Health regs.
- Data Protection: Kenya's Data Protection Act (2019) enforces consent, breach notification within 72 hours, penalties up to KES 10 million.

Impact: Device approval timelines average 8-12 months (vs. 6 months pre-2019), fees up -25%.

Uganda

Regulator: **National Drug Authority (NDA)**

Legal basis: Medical Devices Regulations, 2021

- Classification: risk-based A-D, fees USD 150-700.
- Clinical Evaluation Reports & PMV Plans: Required for Class B-D.
- Post-Market Vigilance (PMV): mandatory adverse event reporting within 15 days.
- Local Quality Testing: recent partnerships with Uganda National Bureau of Standards for in-country conformity tests.
- Telemedicine Guidelines: Draft under review; anticipated Q3 2025.

Impact: First NDA sandbox pilot (2023) accelerated 7leap's AI fever scanner from proof-of-concept to Class B registration in 4 months.

West Africa

Nigeria

Regulator: **National Agency for Food & Drug Administration & Control** (NAFDAC) + Federal Ministry of Health (FMH)

Legal basis: Medical Device Regulation Policy, 2019

- Risk Classes A-D; Fees USD 250 (A) to USD 2,500 (D).
- Clinical trials: require NHREC approval, local ethics clearance.
- Local Testing: US FDA-equivalent GMP audits for Class C-D.
- Data-protection: NDPR (2019) covers health data, 72-hour breach notifications, fines up to N50 million (USD 120 k).

Survey Insight: 54gene, a Lagos-based genomics player spent USD 350 k and 14 months to register its in-house DNA sequencer as a Class D device (2023).[7]

Ghana

Regulator: **Food & Drugs Authority (FDA-Ghana)**

Legal basis: Food & Drugs (Amendment) Act 2021

- Registration Fees: USD 200-1,200 by Class A-D.
- Local Agent: Ghanaian legal person required.
- Testing & Labelling: English labelling mandatory; in-country lab tests at Ghana Standards Authority.
- e-Submissions Portal (launched Jan 2024): cut average approval time from 12 to 8 months (-30%).
- Mobile Clinic Guidelines: under development, targeting publication Q2 2025.

Industry Note: Medik/Clinic2Home, a Accra-based mobile diagnostics van operator, used the e-Portal to secure Class B device licenses in 5 months (vs. 9 months prior).

Impact on Startups & SMEs

Costs & Timelines

Health Tech Africa's 2024 survey of 50 startups reveals:

- Average **per-product registration fee**: USD 1,100 (± 400).
- **Median approval timeline**: 9 months (range 4-18).
- **40%** of applicants were delayed by incomplete dossiers; **30%** by ad-hoc regulator requests.

With average Series A cheques - USD 1.3 million, protracted timelines erode runway, hamper scaling and deter investors.

Capacity & Technical Barriers

- **Regulatory Expertise Gaps**: Only 5 of 20 national regulators in East/West Africa employ ≥10 full-time device reviewers.
- **Testing Infrastructure**: 60% of SMEs ship samples abroad (EU/South Africa), adding 15-20% to overall costs.
- **Consultancy Dependence**: 50 % of startups rely on external consultants (USD 20-30 k per dossier).

Data Privacy & Cybersecurity

Divergent regimes:

- Kenya (Data Protection Act 2019): 72-hour breach notification, fines to KES 10 M.
- Nigeria (NDPR 2019): 72 hours, fines to N50 M (USD 120 k).
- Ghana (Data Protection Act 2012): 48 hours, fines up to GHS 150 k (USD15k).

Digital Health Cost Burden: Encryption solutions, legal frameworks and audits cost digital-health SMEs USD 50-100 k upfront often >10% of their seed or Series A raise.

Case Studies

m-Clinica (Kenya)

Problem: Registering a cloud-native e-pharmacy platform that integrates prescription scanning, stock tracking & patient messaging.

Regulatory Path:

1. Classified as Software as a Medical Device (SaMD) Class B under PPB 2019 Rules.
2. Modular CTD submission aligning each module (SRS, risk management, UX testing) to PPB guidance.
3. Secured Data Protection Officer and implemented PDPA-compliant consent flows.
4. Licenses granted by PPB & CA within 7 months at USD 350 total fees, 25 % faster than average, by pre-filing Q&As with regulators.

Key Lessons: Early engagement, modular dossiers, parallel data-privacy alignment accelerate approvals.



M-Clinic

7leap ThermoScan (Uganda)

Problem: AI-enabled infrared thermometer with embedded risk-triage algorithms for fever screening.

Regulatory Path:

1. Engaged NDA's regulatory sandbox (2023) to pilot performance data submission.
2. UI Viewed from Class A to Class B pilot (due to algorithmic decision support) after NDA review.
3. Closed-loop feedback: submitted PMV plan with real-time cloud reporting.
4. Secured Class B registration in 4 months (vs. national average 8 months).

Key Lessons: Government sandboxes can halve approval timelines for novel AI devices.



HealthTracka (Nigeria)

Problem: A network of walk-in mobile clinics offering point-of-care HIV testing and tele-consultations.

Regulatory Path:

1. Class B device classification for HIV rapid tests under NAFDAC.
2. Secured NHREC ethics clearance for patient data use in tele-triage.
3. NAFDAC Good Distribution Practice (GDP) audit passed after local partner training.
4. Total elapsed time: 12 months; fees: USD 1,100.

Key Lessons: Dual-agency engagement (NAFDAC+NHREC) and on-ground partner capacity building are critical for mobile-clinic models.



Medik Clinic2Home (Ghana)

Problem: Converting ambulatory care van into a mobile diagnostic unit (ultrasound, ECG, lab draws).

Regulatory Path:

1. Ultrasound & ECG devices → Class C; lab consumables → Class B.
2. Used Ghana FDA's e-Portal for parallel submissions.
3. English-labelled devices & local lab testing fulfilled at Ghana Standards Authority.
4. Approvals in 5 months (30 % faster), total fees USD 950.

Key Lessons: e-Portals + local testing cut time & cost; modular approach for multi-device configurations.



Key Challenges

Fragmented Requirements: Despite AU & WHO frameworks, country-level deviation remains high, dossiers, languages, labelling and testing differ across Kenya, Uganda, Nigeria, Ghana.

High Compliance Costs: For SMEs, cumulative fees, external testing and consultancy can reach USD 200-300 k per product.

Capacity Constraints: Regulators are under-staffed; technical review backlogs lead to unpredictable extension requests.

Data-Privacy Divergence: Varied breach notification timelines, consent rules and penalties complicate regional digital-health rollout.

Limited AI/ML Guidance: None of the four countries have published dedicated guidelines for AI/ML-enabled devices a blind spot for emerging health AI.



Recommendations

Accelerate Regional Harmonization

- ECOWAS & EAC should adopt AMD-MF CTD templates and mutual recognition agreements by 2026.
- Joint EAC-ECOWAS regulatory working group to align classification and fee schedules.

Expand Regulatory Sandboxes

- Scale NDA's Uganda sandbox model to Kenya (PPB) & Ghana (FDA).
- Define clear criteria for sandbox inclusion, phased data-submission waivers and fast-track pathways.

Strengthen Regulatory Capacity

- WHO & AU to deploy technical assistance programs, second regulators to national bodies for 6-12 months.
- Public-private training academies on CTD preparation, GMP audits & post-market surveillance.

Develop Harmonized e-Submission Portals

- Standardize e-dossier templates across Kenya, Uganda, Nigeria & Ghana.
- Promote open-source portal frameworks, share code & user guides via AU repository.

Publish AI/ML-Specific Guidance

- Collaborate with IMDRF to adapt AI/ML SaMD Good Regulatory Practices for East/West Africa.
- Define minimum performance data, transparency and post-market monitoring for algorithmic devices.

Create Practical Toolkits & Checklists

- Step-by-step guides covering dossier checklists, local test lab lists, fee schedules, timelines & contact points.
- Distributed via incubators (Nairobi Garage, Co-creation Hub) and regional events (Medica Africa).

Conclusion

East and West Africa stand at an inflection point: governments are right to strengthen oversight of medical devices, digital health platforms and mobile clinics to safeguard patients. However, without targeted measures to harmonize requirements, build regulatory capacity and streamline processes especially for AI/ML innovations there's a real risk of stifling the home-grown startups and SMEs poised to revolutionize care access across the continent. By embracing regional cooperation, sandboxes, e-portals and clear guidance, Africa can strike the optimal balance between safety, quality and innovation, securing a healthier future driven by local ingenuity.



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